

Casablanca Villas Condo Association

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PLEASE READ THIS IF YOU ARE SERIOUSLY INTERESTED IN WORKING WITH A PERSON AND COMPANY WHO STILL BELIEVES IN THE TRADITIONS OF OLD

To whom it may concern:

I am writing this letter of reference for Zack Tanner owner of ZTI-LLC.

To put it mildly, the pool and spa project this company did for me at the Casablanca Villas was an extremely difficult one. From the projects inception and my meeting with Mr. Tanner he went out of his way to understand our issues, helped me understand the issues, and complete the more then difficult task of getting the project completed. From the initial design and engineering phase, the plan review process, permitting issues with the City, project difficulties which changed daily, the determination to work through the tedious and time consuming inspection processes and final receipt of certificates of completion by both the building and health departments. Not an easy task in Miami Beach these days.

He is by far the best contractor in any field I have ever worked with in my career. When I say he is honest, he is. When he says he will do something, he does. He went out of his way including spending money on our project he did not need to spend to make sure the finished product was beyond our expectations. He made me believe that my job was the only job he had going on, even though I knew better. I truly believe that in my business as a longtime owner's rep, character is the difference. If you have it, your work and work ethic show it.

Zack Tanner has it.

Call me any time. I will be only to happy to elaborate.

Respectfully,

Guido Po

917-331-1680

